

**Libraries and Knowledge Services Impact Case Study 2019-2020**

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| **Library concerned** | Duncan Macmillan Staff Library | | | |
| **Name of case study** |  | | | |
| **Date of interview** |  | | | |
| **Personal details** | | | | |
| **Date case study completed** |  | | | |
| **Name** | Sainabou Dibba | | | |
| **Job title** | Clinical Educator | | | |
| **Trust/Employing body** | Nottinghamshire Healthcare NHS Foundation Trust | | | |
| **Email address** | Sainabou.dibba@nottshc.nhs.uk | | | |
| **Telephone number** | 01159691300 ext. 1951147 | | | |
| **Outline of the problem or enquiry** | | | | |
| **Summary of problem/reason for enquiry (why was the library's help required?)** | | | | |
| I was asked to deliver a session on end of life care in prison for the Trust forensic staff. Although I have some experience in delivering end of life care programmes in some areas within the Trust, I had not delivered training in prison prior to the request.  To help me tailor the session to meet the needs of palliative care patients and staff in prison, I wanted to get some information regarding gaps in delivery of palliative care within the prison service and how best to support staff. | | | | |
| **Brief description of the information found/service provided** | | | | |
| I was provided with an article on palliative care in prison in England and Wales. | | | | |
| **Outcome and impact** | | | | |
| **Could you summarise the outcome of your use of the library service (Did it result in a publication? Informed service or patient care? Supported your role in the Trust?)** | | | | |
| I was able to identify some gaps and used some of the recommendations as part of the teaching content. | | | | |
| **Please consider the information below and tell us if the service provided impacted in any way, and if they are current or future impacts, and any comments about how it impacted?** | | | **Current** | **Future** |
| Reduced risk or improved safety | | |  |  |
| *Comments*: | | | | |
| Improved the quality of patient care | | |  |  |
| *Comments*: | | | | |
| Saved money or contributed to financial effectiveness | | |  |  |
| *Comments*: | | | | |
| More informed decision making | | |  |  |
| *Comments*: | | | | |
| Contributed to service development or delivery | | |  |  |
| *Comments*: | | | | |
| Facilitated collaborative working | | |  |  |
| *Comments*: | | | | |
| Contributed to personal or professional development | | |  |  |
| *Comments*: | | | | |
| Health information for patients, carers and the public | | |  |  |
| *Comments*: | | | | |
| Mobilising evidence and organisation knowledge | | |  |  |
| *Comments*: | | | | |
| Productivity and efficiency | | |  |  |
| *Comments*: | | | | |
| Any other impact not listed above | | |  |  |
| *Comments*: | | | | |
| **What (if any) benefits to the Trust are there from what you found?** | | | | |
| Providing care in line with national guidelines and equitable palliative care services to all patients. | | | | |
| **Did the information or library service provided help:** | | | | |
| Confirm prior knowledge or refresh your memory | | Gain new knowledge | | |
| Generate new ideas | | Update skills | | |
| Gain new skills | | Improve your confidence | | |
| Save your time | | None of the above | | |
| **Any other comments** | | | | |
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